

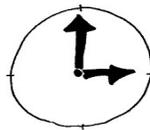


PARES - Complaint Form – Easy Read



We will reply to your complaint

In 2 Days

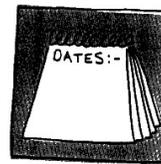


We will reply within 4 weeks

by



set



If it will take longer, we will



Write to you



Please write down the details of your complaint:

If you need help, please ask





**Please drop off your completed form in the
People Matter IW survey box or post it to:**

**PARES Officer
People Matter IW
1 and 2 Bernard Way
Newport
Isle of Wight
PO30 5YL**

**All information will be treated
Confidentially**

If you are not happy with the way you were treated
by People Matter IW and PARES please contact

The Local Government Ombudsman on



0300 061 0614

or visit



www.lgo.org.uk

or the Care Quality Commission at www.cqc.org.uk